



Privacy Policy (General Data Protection Regulation)

ABOUT US:

The Limassol Nautical Club (LNC) is a nautical and water sports club based in Limassol, Cyprus.

This privacy policy applies to Limassol Nautical Club only. The Club is registered at Promachon Eleftherias, 4103, Agios Athanasios, Limassol, Cyprus.

LNC views data privacy and information security as fundamental components and is committed to protecting your personal information. The purpose of this privacy policy is to summarise our approach to data privacy and information security. The policy provides an overview of the way in which any personal information you provide to us is used and kept secure by LNC. It describes how LNC will make use of your personal information when you visit our website, when we communicate with you and when you buy tickets or products from us. It applies whenever we collect your personal data so please read it carefully and get in touch with us for any further clarifications.

Our privacy policy

This privacy policy explains what information we may collect about you, how we may use it, and the steps we take to ensure that it is kept secure. We also explain your rights in respect of your personal data.

Please note that our website and other digital platforms may contain links to third party websites / digital platforms which are provided for your convenience (e.g. facebook, instagram, youtube). We are only responsible for the privacy practices and security of our own digital platforms. We recommend that you check the privacy and security policies and procedures of each and every other website / digital platform that you visit.

How to contact us about your personal data or this privacy policy

If you have any questions about this privacy policy or about your personal data, please email us at info@limassolnauticalclub.com or write to us at the following address:

Administration Department
P.O. Box 50537,
3607 Limassol, Cyprus

Legal basis for processing personal data

Our legal basis for collecting and using your personal data will depend on the personal data concerned and the specific context in which we collect it.

If you are asked to provide any Personal Data, you have the right to request more details regarding its use and whether the provision of your personal data is mandatory or not (as well as the possible consequences in case you do not provide them).

Information we collect

Our website, summer camp platform and app are designed to enable the users to interact with LNC. To facilitate this, we use your personal data as detailed below:

We collect and process personal data about you when you register to use our website, summer camp platform and app when you subscribe to our newsletter and sms notifications by filling in our (online or offline) form, when you purchase items or complete payments through our website and when you sign up to become a member, athlete, or donor of the club.

The data we collect for the above purpose include:

Your full name, postal address, e-mail address and phone number.

For membership registration, LNC will collect additional information such as ID number, postal address and profession.

Reasons for obtaining such information:

- To contact you in order to inform you about upcoming events, offers and ticket availability, as well as to respond to any enquiries you may have related to our services;
- To enable you to purchase online tickets via our website www.limassolnauticalclub.com, Summer Camp platform, and our app or to issue your membership card;
- To communicate with you about any issue that may arise regarding such purchase, whether online, by phone or in person (i.e. refund management or payments);
- To provide you with any information related to ticket/product purchase;
- To enable you to track your payment history status via your online personal account on our website;
- To provide you with the possibility of re-issuing your tickets in case you lose them;
- To inform you about upcoming events that may be of interest to you and about any other services we may offer from time to time;
- To notify you about any updates, including any changes to our services, terms and conditions of any services that we provide to you and any changes to this Privacy Policy;
- To invite you to give feedback or take part in market research or surveys that will assist us in improving our services;
- To use your purchase history information in order to better understand your preferences and interests and, thus, serve you in the most effective manner;
- To inform you about any offers in tickets or other services that the Club may decide to provide;
- To improve and protect our content, services and website.

The data we collect from the Summer Camp Platform include:

Your full name, address, e-mail address, phone number, your child's age and medical conditions. Your child's data will be shared with the insurance company as required, but will always be treated confidentially in accordance with the law.

Please note that in addition to collect the above mentioned information, all Summer Camp participants' guardians give LNC the right to take photos/videos of the children during the scheduled activities for promotion purposes offline and online on our Website, Facebook and Instagram pages.

Special Use for Membership Card Holders

- Purchasing tickets/items at reduced prices
- Receiving exclusive promotions/news
- Grant you access to the Members' Area and the Club's parking space
- Receiving notification/reminder for supporter card renewal.

Financial information including bank account and payment card details:

Your payment card details are collected via our website, Summer Camp platform or app. Such information is solely used for billing purposes by our certified payment services provider. Your payment card information is encrypted and securely transmitted to our payment services provider via HTTPS.

Personal Data Retention Period

Upon completion of your purchase and after the performance, your personal data is permanently and securely stored in LNC's database, in order to serve you in the most effective manner, as described above.

Security of Information

Any personal information we collect is registered, used and protected by us in accordance with the applicable law on Data Protection and this Privacy Policy.

We take the security of your personal information seriously. When you submit your request for an online ticket and provide any personal data (mentioned in the above section), which may include credit card details or other data, our software providers use standard Transport Layer Security (TLS 1.2) encryption technology to guard your information as securely as possible. Where a password is required to access certain areas of our digital platforms, you are responsible for keeping your password secure and confidential. Do not share or disclose your password to any other person. It is further clarified that the Limassol Nautical Club has no access to your password.

More information about your rights

Data Accuracy

You may request us to modify or update your personal information at any time by contacting us. Please include your name, address and e-mail address when you contact us as this helps us to ensure that we accept amendments only from the right person. We encourage you to promptly update your personal information if it changes.

Right to Access

You have the right to request and receive a copy of the personal information that you have provided to us. This right may be limited if fulfilling your request would reveal Personal Data about another person.

Right to Restrict the Processing of your Personal Data

You can object to the processing of your personal data in some circumstances (in particular, where we do not have to process the data to meet a contractual or other legal requirement, or where we are using the data for direct marketing). Please note that you will always be able to withdraw your consent.

Right for deletion of your Personal Data

You may, at any time, submit your request for deletion of your personal data from LNC's archive. To cancel your newsletter subscription, you may click on the "unsubscribe" link in our newsletters or submit your request in writing at the address found below. To cancel your membership please contact our Administration at 25 318181 or by email at info@limassolnauticalclub.com.

Please note that you may continue to receive notifications for a short period after changing your preferences until all our systems are fully updated.

Exercising the aforementioned rights

To exercise any of the aforementioned rights, you may contact us using the details set out below:

By e-mail at: info@limassolnauticalclub.com (Administration Department)

or send us your request in writing at the following address:

Administration Department

P.O. Box 50537,

3607 Limassol, Cyprus